

✓ MB 289436
Latimer, Becky

From: Latimer, Becky
Sent: Thursday, January 9, 2020 2:50 PM
To: _____
Subject: 2019-281-S

Dear Elizabeth Martin,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



* Required Fields

Date: * 01/09/2020

Letter of Protest

Docket No. 2019-281-S

Protestant Information:

Name * Elizabeth Martin

Mailing Address *

City, State Zip * Elgin, SC Phone

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Palmetto Utilities located at _____ k Farms Road
Elgin, SC 29045

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This customer keeps increasing. At this point, I feel like the rate is unfair and the service does not match the rate. In 2018 the rate was \$36 in which I felt was reasonable. It then increased to \$52.10, which is more than my water bill. Increasing to \$66.62 or higher is excessive. I am a single mother and struggle paying the \$52.10 per month as is. I do not understand why this rate is needed. If all of the expansion of this system brought in so many more customers, one would think that the rates wouldn't need to be that high as a larger customer base provides income. No one in any other area that I know pays this much for sewer. Nothing in my neighborhood is maintained as well. This is a monopoly as there are no other options for sewer.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Yes

Signature Required: Elizabeth M. Martin
Digitally signed by Elizabeth M. Martin
Date: 2020.01.09 13:42:47 -05'00'